

Wilfrantz Dede

Computer & Information Systems, BSc.

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Objective: *An internship or entry level position in software development and testing.*

Education

B.S. in Computer Science

Anticipated May 2022

University of Massachusetts, Lowell, MA

Overall GPA: 3.33, GPA in Major: 3.12

Skills

Programming Languages: C/C++
Web development skills: HTML, CSS, JavaScript.
Scripting Languages: Bash Shell, Python, Pearl, Ruby.
Operating Systems: Unix/Linux, Mac OSX, Windows.
Documentation: MS Word, Excel, PowerPoint, MS Team, & Visio.

- *Outstanding troubleshooting dexterities*
- *Energetic and positive team player*
- *Remarkable multitasking abilities*
- *Excellent communications skills.*
- *Detail oriented*

Experience

User Support Trainer TRIGYN

2014 – present

In my current tenure as User Support Trainer, my main duty consists of providing technical assistance to computer users within the mission, mostly software related, moves, changes, additions and upgrades but also involving hardware troubleshooting such as security camera configuration and installation, print services configuration, maintenance and IT equipment technical evaluations.

Broadcast technician BINUCA/MINUSCA *Dec 2012 – Oct 2014*

Maintained programming logs, as required by station management and the Federal Communications Commission. Controlled audio equipment in order to regulate the volume and sound quality during radio broadcasts. Organized recording sessions, and prepared areas such as radio booths for recording. Determined the number, type, and approximate location of microphones needed for best sound recording or transmission quality.

IT Security technician (MINUSTAH)

May 2010 – Dec 2012

Developed, implemented and monitored a strategic, comprehensive organization information security and IT risk management program. Worked directly with the section units to facilitate risk assessment and risk management processes. Developed and enhanced an information security management framework. Assisted with the overall organization technology planning, provided a current knowledge and future vision of technology.